



Network Si

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Managed Hosted Services

Your Information Infrastructure Secured and Operational at a Predictable Cost

Corporate Goals

Information Technology is a means to an end. It is about providing information processing services whose purpose is to support your organisation in achieving corporate goals and adding value to the bottom line.

The use, form and pervasiveness of these IT services is growing and forcing companies to develop an equally expanding operational IT infrastructure to provide those services.

Variable Costs

This expanding infrastructure base then requires regular servicing. Upgrades, patches, fixes, maintenance, backup, checking, servicing – the list is large and expensive. All of this routine and mundane activity has to be undertaken by your own personnel – potentially diverting them from business related IT issues and adding to your variable costs.

Although the routine servicing of this infrastructure base is core to the successful operation of your business, it is not your core business. And may be preventing your personnel from using their unique organisational knowledge to develop your IT and align it with your core business.

Develop Your Business

Using our Managed Hosting Services we can assist you to redeploy your personnel away from the mundane operational activity onto areas where their unique knowledge is better used.

By running your key IT services from our hosting centre we take on the routine operational management of your IT infrastructure leaving you free to develop your business.

Our Core Business

The provision of managed hosting services is our core business. We can provide:

- A secure and resilient location for your critical information infrastructure assets.
- Full secure remote access (through a variety of methods) for your users and customers to those

assets.

- Full time monitoring of those assets.
- A bespoke service based on your requirements.
- Application of all pertinent and appropriate upgrades during the service.
- A customer portal for you to monitor your assets.

Predictable

An important benefit of the service is that your costs become predictable. For example we take the responsibility to ensure that our personnel are trained, systems are upgraded, problems are resolved, and capacity is planned as part of the service.

Should you require any service expansion during the term of the contract, we will provide a cost to expand your service and another cost for the additional ongoing service.

Your Applications

As a Microsoft Gold Partner (and one of a small percentage to hold the coveted Hosting Specialisation within Advanced Infrastructure Competency) we have extensive expertise in standard off the shelf software.

Additionally, to provide a complete service, we can work with your line of business application maintainer (external or internal) to run your organisational or industry specific applications from our hosting centre as well.

Facilities Migration

Our facilities migration planning team enables us to move your IT services into our hosting centre with the minimum of disruption. We work with you to manage the risk and transition your users in a manner appropriate to your requirements.

Software as a Service

Our managed hosted services allow you to use only the software and licences you need when you need them. We use Microsoft's flexible Service Provider Licence Agreement (SPLA) to do this and pass the benefits directly to you.

Primary Benefits

- ✓ Predictable costs over a defined period.
- ✓ Appropriate software upgrades applied during the service provision.
- ✓ Frees your personnel from the mundane infrastructure maintenance and servicing duties.
- ✓ You and your team can focus on business and organisational issues rather than operating IT systems.
- ✓ The service is as customised as you need it to be.

Hosting Centre

- **Power** - N+1 redundancy UPS systems supported by N+1 redundancy standby generators.
- **Physical Security** - Advanced access control, permanently manned site and CCTV surveillance.
- **Environmental** - 24 x 7 x 365 monitoring of critical metrics.
- **Fire** - Enterprise standard fire protection and suppression system linked to multi-level protection across all zones.
- **Communications** - Wide range available: Internet, VPN, MPLS or private leased lines links. Carrier neutral provisioning option. Bandwidth from ADSL to GB Ethernet.

Options

- Run your software in our centre on your own systems or on ours.
- Share infrastructure with us to reduce costs or have your own dedicated infrastructure.
- Own the hardware or rent it.

For further information:

- Contact your Account Manager
- Email us on sales@networksi.co.uk
- Call us on 0121 511 1234

INTEGRATION &
MANAGED SERVICES